

## DaTARIUS Support Contract

Company Name: \_\_\_\_\_

Contact person: \_\_\_\_\_

Address: \_\_\_\_\_

Country: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax \_\_\_\_\_

E-Mail: \_\_\_\_\_

Contract contains **free access** to:

- technical telephone support hotline for technical inquiries
- technical E-Mail support for written technical inquiries
- remote support for DaTARIUS and BD CATS test equipment
- password for the Support section of the DaTARIUS website
  - SW download (for CS-4, DaTAVIEW, iDS)
  - download of DaTARIUS Signal Guides
  - download of DaTARIUS Support documents

### **DaTARIUS Support Contract € 1.440,- (net) for 12 months with 100% advanced payment**

Validity:

- contract time starts from receipt of payment und runs for 12 months
- contract is renewed automatically if not cancelled 1 month prior to expiration date
- contract is only valid for one named location

Exceptions:

- customers who purchase any DaTARIUS or CATS BD test equipment are automatically qualified for a one year free Support Contract (valid for your entire DaTARIUS equipment) starting from receipt of payment
- repairs under warranty
- support for demo/loan equipment

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature